

CHERRY CREEK WATERWORKS DISTRICT  
Overdue Water Tolls Policy

Approved by: Board of Trustees  
Date:  
Policy Number: 2022-01

PURPOSE:

To establish the Cherry Creek Waterworks District policy and conditions relating to the shut-off of water on overdue water accounts.


POLICY:

The Cherry Creek Waterworks District (CCWW) recognizes that there are water accounts that are in arrears. In the event this occurs, the CCWW may shut-off water to a property if:

1. The arrears amount exceeds 4 quarters of payments.
2. The amount in arrears is not part of a leak investigation or pending board approval for forgiveness.
3. The CCWW has made reasonable efforts (mail, door-hanger) to notify the account owner that the account is in arrears. Non-receipt of a utility bill will not be recognized as a valid excuse for failure to pay the rates when due.
4. The account owner has not made and honored payment arrangements with the CCWW office staff.
5. Final notice has been sent via registered mail, with no response within a 14-day period.

For those accounts that meet the above criteria, CCWW will shut off the water and will not turn it back on until the total amount due is paid, including the disconnection and reconnection charges. The process to have water turned back on can take up to 2 business days once payment has been received.

I HEREBY CERTIFY THAT the foregoing is a true copy of Policy Cherry Creek Waterworks District 2022-02 adopted by the District and sealed with the District seal on the day of

  
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Wesley Kovacs-Flood, Administrator

  
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Dana Forrester, Chair