

# CHERRY CREEK WATERWORKS DISTRICT FALL 2020 NEWSLETTER

"AT CHERRY CREEK WATERWORKS DISTRICT, WE ARE COMMITTED TO PROVIDING SAFE, HIGH QUALITY WATER SERVICES TO OUR COMMUNITY, WHILE MAINTAINING A STANDARD OF EXCELLENCE IN CUSTOMER SERVICE AND ENVIRONMENTAL CONSERVATION"

## WATERWORKS OFFICE HOURS UNTIL FURTHER NOTICE

Tuesday, Wednesday & Thursday

9:30 am to 1:30 pm

Phone: 250-723-2214

E-mail: [ccww@shaw.ca](mailto:ccww@shaw.ca)

Website: [www.cherrycreekwater.com](http://www.cherrycreekwater.com)

Emergency After Hours- Water Main Breaks: 250-724-2114.



## AGM

DATE: NOVEMBER 25, 2020

LOCATION: Cherry Creek Community Hall 6:00 PM

**NO** Elections this year as we already have 5 Trustees

As per Health Regulations only 50 participants can attend. We have room for 40 as all trustees and staff will be in attendance. Attendees will have to **RSVP** by calling 250-723-2214. Once we have reached the maximum, we cannot allow walk-ins.

**If regulations change again because of COVID we will update everyone by putting a notice board outside the office and send out alert.**

## CHERRY CREEK WATERWORKS DISTRICT ALERTS

Subscribing to the website alerts; you will receive any updated alerts through email and/or text message. [www.cherrycreekwater.com](http://www.cherrycreekwater.com)

## BILL PAYMENT OPTIONS

- ✓ Cheque, cash or debit is accepted at the office
- ✓ After hours payments can be dropped in the mail slot outside the main door.
- ✓ Online payments can be made through your financial institution.
- ✓ *Don't miss a payment—postdated cheques can be left at the office or set up as a recurring quarterly payment through your financial institution on-line.*
- ✓ *Water Tolls are due quarterly Mar 31<sup>st</sup>, June 30<sup>th</sup>, Sept 30<sup>th</sup> and Dec 31<sup>st</sup>*

## NEW OFFICE UTILITY BILLING PROGRAM

The office staff will be transferring all customer data to our new utility billing program (A-MAIS) effective January 2021. During this process it may be necessary to close the office for 2 weeks to ensure the program is working. We would like to thank all residents for their co-operation during the time of closure.

## MAINTENANCE

Much appreciation to our contractors working together to keep the Cherry Creek Waterworks District "Water Supply and Distribution System" maintained and running smoothly.

## WATER METER BOXES

Thank you to the customers for keeping the water meter boxes clear of any items such as vegetation, hedges or rocks. The clearing is helpful for the meter readers, water operators and contractors.

## CHRISTMAS OFFICE CLOSURE

The Waterworks District office Christmas season hours will be as follows:

**CLOSED:** December 24, 2020 to January 1, 2021

*Regular office hours resume on Monday January 4, 2021*

**We are heading into the fall and it is time to enjoy the changing colors on our trees. Stay safe on the highways as the weather changes so does our road conditions.**



