

CHERRY CREEK WATERWORKS DISTRICT January 2021 NEWSLETTER

"AT CHERRY CREEK WATERWORKS DISTRICT, WE ARE COMMITTED TO PROVIDING SAFE, HIGH QUALITY WATER SERVICES TO OUR COMMUNITY, WHILE MAINTAINING A STANDARD OF EXCELLENCE IN CUSTOMER SERVICE AND ENVIRONMENTAL CONSERVATION"

WATERWORKS OFFICE HOURS UNTIL FURTHER NOTICE

Tuesday, Wednesday & Thursday

9:30 am to 1:30 pm

Phone: 250-723-2214

E-mail: ccww@shaw.ca

Website: www.cherrycreekwater.com

Emergency After Hours- Water Main Breaks: 250-724-2114.



CHERRY CREEK WATERWORKS DISTRICT ALERTS

Subscribing to the website alerts; you will receive any updated alerts through email and/or text message. www.cherrycreekwater.com

NEW BILLING PROGRAM INFORMATION

We would like to thank everyone for their understanding and patience during this time as we implement the new billing program.

BILL PAYMENT OPTIONS

- ✓ Cheque, cash or debit is accepted at the office
- ✓ After hours payments can be dropped in the mail slot outside the main door.
- ✓ **Online payments can be made through your financial institution. Please ensure you set up your payee for Water Tolls account with your account number only. Please ensure you set up your Parcel Tax payee with your account number with a (P) at the end. If there is no (P) on the end, your payments will all be allocated to your Water Tolls Account.**
- ✓ *Water Tolls are due quarterly Mar 31st, June 30th, Sept 30th and Dec 31st*

ANNUAL GENERAL MEETING (AGM) – 2021 Information

Due to Covid Restrictions in April of 2021 Cherry Creek Waterworks District may or may not be able to have their AGM in April.

Upcoming AGM information will be posted on our website www.cherrycreekwater.com There will be (1) Trustee position up for election (3-yr term). Trustee Eligibility requirements and nominations forms will be available at the office prior to the Annual General Meeting.

MAINTENANCE

Much appreciation to our contractors working together to keep the Cherry Creek Waterworks District "Water Supply and Distribution System" maintained and running smoothly.

WATERMAIN FLUSHING

The annual watermain flushing will take place near the end of March. Notification will be sent out through the website alerts as well as the sandwich boards.

WATER METER BOXES

Thank you to the customers for keeping the water meter boxes clear of any items such as vegetation, hedges or rocks. The clearing is helpful for the meter readers, water operators and contractors.

ROAD MAINTENANCE WITHIN CHERRY CREEK

Did you know Cherry Creek's roads are maintained by Mainroad Contracting? To report dangerous road conditions (flooding, snow/ice, potholes, fallen trees, road debris, etc.) or to request removal of an animal carcass, call Mainroad Contracting's 24-hour hotline at 1-877-215-6006.

CCWWD Board of Trustees: Chair: Paige Hill, Vice Chair: Vida Jackway, Trustees: Anton Haffner, Dana Forrester, Charlaine Lacroix
Cherry Creek Waterworks District Office Address: 5920A Cherry Creek Road, Port Alberni, BC V9Y8R7
Phone: 250-723-2214 Website: www.cherrycreekwater.com