

CHERRY CREEK WATERWORKS DISTRICT  
Adjustment for Water Leak Policy

Approved by: Board of Trustees  
Date: April 7, 2011  
Policy Number: 07-03-11

**PURPOSE:** To establish the Cherry Creek Waterworks District policy and conditions relating to the adjustment of the water account to a property for an in-ground leak.

**POLICY:**

The Cherry Creek Waterworks District (CCWD) recognizes that from time to time our users may experience an in-ground leak. In the event that this occurs, the CCWD may adjust the water account to a property for an in-ground leak once in a five-year period if:

1. The leak is associated with the main service line from the meter connection to the residence or commercial building. Leaks in attachments in the water system such as irrigation, hot tubs and swimming pools are the responsibility of the property owner and do not qualify for adjustments. Charges relating to the leaks from appliance within the building (i.e. toilets, sinks, etc.) do not qualify for adjustment.
2. The leak is not associated with a natural disaster/"Act of God".
3. The property owner advised CCWD in writing that an in-ground leak has been identified and repaired within 14 days of the water billing or from the date the leak was discovered.
4. The property owner has provided the CCWD with detailed receipts showing proof of repairs.
5. CCWD personnel are satisfied that repair work has been undertaken and completed.

For those accounts that qualify, CCWD, in estimating the account shall take the larger of the average billing at the property over the past 2 years or the average for the water system.

I HEREBY CERTIFY THAT the foregoing is a true copy of Policy Cherry Creek Waterworks District 07-03-2011 adopted by the District and sealed with the District seal on the 7<sup>th</sup> day of April, 2011.

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Michelle Price, Administrator